



The York Water Company

Dear Customer:

We would like to provide you with some information regarding what will be happening in your neighborhood soon.

IMPROVING YOUR WATER SYSTEM

As part of our ongoing maintenance program, we are lining sections of our water system to improve the flow and quality of water in the pipes. We will be scraping the insides of the mains to remove deposits, and will then be applying a thin coat of cement lining to protect the pipe interior from future corrosion.

HOW WILL THIS AFFECT YOU?

While the work is underway, customers within the project areas will be provided with temporary water supplies since our water main must be taken out of service for cleaning and lining. Temporary water connections will be made to your property from pipelines laid above ground along the curb on each side of the street. Your water meter will be disconnected during this project. **We will make every effort to ensure that your normal water service is maintained at all times.** However, there will be times during the project that you may be temporarily without water. We will make every effort to notify you in advance of such events. During warm days, please allow your faucet to run for a few minutes prior to use. This will help flush the warm water out of your temporary water service line. If the outside air temperatures approach freezing, please open a faucet slightly to keep water moving through the temporary service line. This will help prevent the outside service line from freezing.

PLEASE... WATCH YOUR STEP!

When the project begins, you will notice some openings in the streets to allow access to the water pipe, and to get the temporary bypass pipes across streets and driveways. All openings will be covered during the project and will be repaired as soon as possible after the project is finished. Every possible safety precaution will be taken, and all work areas will be barricaded and carefully marked to prevent injury. You can help us by cautioning your family and friends to watch their step and avoid the immediate work areas as much as they can.

INCONVENIENCE TEMPORARY... IMPROVEMENTS PERMANENT

We realize that our main cleaning project will cause some inconveniences for those who live and work in the area. We are working to minimize traffic disruptions and we will do our best to see that the construction goes smoothly!

IF YOU HAVE A PROBLEM...

If a problem should develop **inside your home** as a result of this work, please contact Regal Plumbing at (717) 843-7027 (24 hours a day).

If a problem occurs as a result of our work **outside**, please call The York Water Company at (717) 845-3601. If our main office is closed, please call our Filter Plant at (717) 848-2984 (24 hours a day).